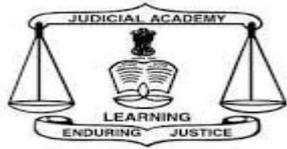
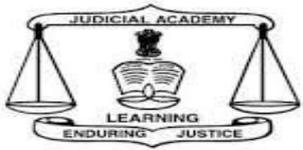


FOCUS OF TRAINING



To build capacity of court staff and judicial officers in effective use of the eCourts system for transparent, efficient, and paperless court functioning.

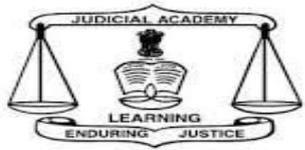
Role of Master Trainers in the eCourts Project



The Master Trainers under the eCourts Project, monitored by the Supreme Court of India, play a pivotal role in ensuring successful adoption, standardization, and effective use of ICT systems across Indian courts.

Their role can be understood across the following key dimensions:

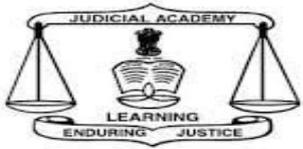
1. Capacity Building & Training Delivery



Master Trainers are the backbone of judicial IT training.

- **Conduct Training of Trainers (ToT) programs for Judicial Officers and court staff.**
- **Deliver structured training on:**
 - **Case Information System (CIS)**
 - **e-Filing & e-Payments**
 - **Virtual Courts & Video Conferencing**
 - **Digital Evidence & e-Summons**
- **Ensure uniform training standards across States/UTs.**

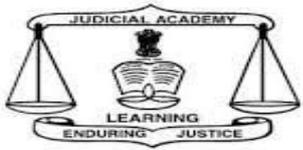
2. Change Management & Digital Adoption



They help courts transition from manual to digital workflows.

- **Motivate judicial officers and staff to adopt eCourts tools.**
- **Address resistance to change and build confidence in technology.**
- **Demonstrate productivity benefits of digital processes.**

3. Domain & Technical Expertise



Master Trainers possess blended knowledge of law + procedure + IT.

- **Understand court processes and map them to software workflows.**
- **Provide hands-on guidance on:**
 - **Case registration & scrutiny**
 - **Daily proceedings entry**
 - **Orders and judgments upload**
 - **Cause list and statistical reports**

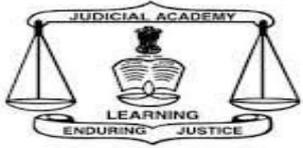
4. Troubleshooting & Handholding



They act as the first line of support.

- **Resolve functional and user-level technical issues.**
- **Guide courts during system upgrades or new module rollout.**
- **Escalate complex issues to NIC / State eCourts teams with proper documentation.**

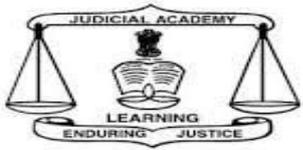
5. Feedback & System Improvement



Master Trainers act as a bridge between courts and developers.

- **Collect feedback from judges and staff.**
- **Suggest enhancements to improve usability and accuracy.**
- **Participate in pilot testing of new modules.**

6. Quality Assurance & Data Accuracy



They promote reliable judicial data.

- **Ensure correct data entry practices.**
- **Train staff on validation and verification procedures.**
- **Help improve accuracy of National Judicial Data Grid (NJDG) statistics.**

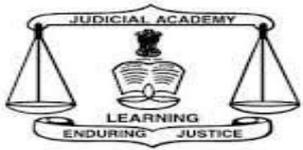
7. Support for Policy Implementation



Master Trainers assist in implementing Supreme Court & eCommittee directives.

- **New SOPs and workflow changes**
- **Phase-wise rollout of eCourts versions**
- **Cybersecurity and data protection practices**

8. Knowledge Dissemination & Documentation

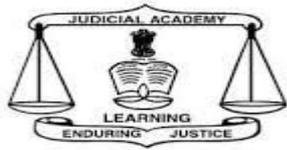


They create and share learning resources.

- **User manuals**
- **SOPs**
- **Video tutorials**
- **FAQs and quick-reference guides**



- **Train-the-Trainer Function**
 - **Act as resource persons who further train:**
 - **District-level trainers**
 - **Court staff trainers**
 - **This creates a multiplier effect, allowing large-scale training across courts.**



- **Awareness & Sensitization**
 - **Educate stakeholders about:**
 - **Digital security and data integrity**
 - **Transparency and efficiency goals of eCourts.**
 - ***Promote digital discipline and accountability.***



- ***Master Trainers are the bridge between technology and the justice delivery system. Without them, the eCourts Project would remain a software initiative; with them, it becomes a functional digital transformation of courts.***